

PERFORMANCE CONSIDERATIONS

(1st Quarter 2006/07)

SERVICE: Highways & Transportation (*Road Safety ONLY*)

Overview

There are no key objectives highlighted in the 1st quarter monitoring report that come within the remit of the Safer Halton PPB. Therefore, an overview of progress in this regard is not available. The two performance indicators relating to street lighting are on course to be achieved and no issues or concerns associated with them have been identified.

Areas of Further Consideration

- The recommendations from the Transportation & Access best value review are outlined in the Highways & Transportation monitoring report. The majority of the recommendations in the action plan fall within the remit of the Urban Renewal PPB and therefore, they will monitor progress towards achieving them. However, there are recommended actions that might be of interest to the Safer Halton PPB such as improving the maintenance and upkeep of the passenger infrastructure through the Street Scene initiative and reducing the environmental impact of passenger transport through the use of bio-fuels.

SERVICE: Environment & Regulatory Services (*Waste Management and Environmental Health ONLY*)

Overview

The majority of the objectives and performance targets that come within the remit of the Safer Halton PPB appear to be on course to be achieved and therefore, the prospects for the service at this stage of the year look encouraging. There are several key developments and emerging issues highlighted in the monitoring report that have already had an impact on the service and will continue to do so and no doubt will be the focus of further attention and monitoring by the Board at future meetings as the year progresses. These issues include the planned partnership working with the Merseyside Waste Disposal Authority (MWDA) and the new licensing regime in Environmental Protection. (*See the box below*)

Areas of Further Consideration

- The 400% increase in the number of complaints received by Environmental Protection requires considerable staff input and a report is to go to the Regulatory Committee on the impact of the new licensing regime. The resource and operational implications for the service will also be of particular interest to this PPB and therefore, members may wish to consider whether it is appropriate for this to be the subject of further scrutiny over and above the normal monitoring arrangements.

- The internal review of Street Scene services is underway to assess the business risks and how well the operations are managed in the areas of:
 - Customer Service
 - Performance Management
 - Operational processes
 - Partnership working
 - Value for money

The Business Efficiency Board as the Audit Committee will receive a summary of the key findings in the final audit report and therefore, the Board may wish to be informed of the main elements of the action plan through its current monitoring arrangements.

SERVICE: Culture & Leisure (*Community Safety & the Drug Action Team ONLY*)

Overview

There are no key objectives relating to Community Safety or Drug Treatment/Action highlighted in the monitoring report and therefore, an overview of progress is not available for the 1st quarter. There are three BVPIs on violent crime, robberies and vehicle crime that are all reporting reductions compared to last year and that all are on course to achieve the target. However, there is a note of caution about drawing premature conclusions in respect of the crime statistics because of the relatively small number of robberies reported and changes in the way the Police are now calculating the violent crime figures. The participation in drug treatment programmes (BV 198) is reported to be on course to achieve its target and that no issues of concern have been highlighted in respect of it.

Areas of Further Consideration

None highlighted

SERVICE: Health & Partnerships (*Registration Service, Consumer Protection & Bereavement Services ONLY*)

Overview

The key objectives and performance targets for this service that fall within the remit of the Safer Halton PPB are forecast to be achieved by the end of the year. The prospects for the year appear to be good and the only area of concern highlighted in the Emerging Issues section of the monitoring report relates to anti-social behaviour in Runcorn Cemetery, which is referred to in the box below.

Areas of Further Consideration

- The monitoring report refers to the serious concern about the increasing number of incidents of vandalism/drinking alcohol in Runcorn Cemetery. Therefore, the Board may want to know if there have been any particular factors that may have triggered the situation in the cemetery and whether there are any actions or steps that could be taken to tackle the problems of anti-social behaviour and criminal damage.

- Options about ensuring the longer-term cemetery provision to meet future needs will be presented to members. Therefore, an indication on when the Board can expect to receive the presentation might be appropriate.
- An under age sales strategy is being developed and is reported to be on schedule. Therefore, an indication on when the Board can expect to receive the draft strategy might be appropriate.

SERVICE: Policy & Performance (*Risk & Emergency Planning ONLY*)

Overview

There are no key objectives or performance targets relating to Risk & Emergency Planning highlighted in the monitoring report and no exceptions are reported on progress regarding the other non-key objectives and targets relating to the service.

Areas of Further Consideration

None highlighted.